



Address  
1151 College Avenue  
Columbus, Ohio  
43209

Phone  
614-231-4900  
Fax  
614-231-1974

Email  
[info@whv.org](mailto:info@whv.org)  
Web  
[whv.org](http://whv.org)

October 16, 2020

Dear WHV Members, Residents and Families,

As you may be aware, Franklin County has been upgraded to a Level 3 public emergency with very high risk of exposure and spread. Because of this change, we are suspending in person visitation until the risk levels are at a safer level. We are very sorry to do this but at Wexner Heritage Village, we put the safety of our residents first and foremost, and in person visitation is too great of a risk to our community under these conditions.

Therefore, until further notice, both indoor and outdoor visits are suspended. We will continue and encourage window visits and are happy to assist in arranging them for you.

To arrange those visits, please contact the appropriate contact for your loved one:

**Creekside at the Village** may call the front desk at (614) 559-5500. This is a new offering for Creekside and options will be given over the phone.

**The Geraldine Schottenstein Cottage** visits may be scheduled through Laurie Gang at [lgang@whv.org](mailto:lgang@whv.org).

**Wexner Heritage House** will offer two locations for window visits; the front lobby window and the Zusman Hospice patio.

- Front lobby window visits may be scheduled through the front desk at (614) 231-4900.
- Hospice patio window visits may be scheduled through Nicole at (614) 230-1533.

**All visits will need to be scheduled in advance.** Visits are limited to 30 minutes to allow for sanitizing between visits. As always, if you are not feeling well, we ask you to reschedule your visit for the health and wellbeing of our resident community.

We thank you for your support and understanding through these challenging times. For updates on visitation and coronavirus cases at WHV visit [here](#). For updates on the coronavirus in Ohio visit [here](#).

Sincerely,

*Chris*  
Chris Christian  
President & Chief Operating Officer  
Wexner Heritage Village

*Kim*  
Kim Fullerton  
Administrator  
Wexner Heritage House, Creekside at the  
Village and The Geraldine Schottenstein Cottage