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October 9, 2020

Dear WHV Members, Residents and Families,

We are pleased to share that we will begin indoor visitation next Tuesday, October 13<sup>th</sup>. While we are excited for our residents and their guests to return to a more “normal” visiting platform, we are very cautious to make sure they are as safe as possible for the residents, staff and guests in our buildings. To that end, we plan to begin socially distant indoor visitation in the following manner:

**Creekside at the Village** visits will take place in Café Helen, off of the living room. Guests will enter and check in through the front entrance to the building. Please call (614) 559-5500 to schedule.

**The Geraldine Schottenstein Cottage** visits will take place in the front lobby and will continue to be scheduled through Laurie Gang. Please email [lgang@whv.org](mailto:lgang@whv.org) to schedule.

**Wexner Heritage House** visits will take place in the lobby. Guests should enter through the Zusman Hospice glass doors to be checked in and escorted to the lobby. Please call (614) 230-1533 to schedule.

**All visits will need to be scheduled in advance and guests will be required to follow our safety protocols at all facilities;** wear masks, be health screened at check in and have seating 6 feet apart. No children under 12 or pets will be allowed. And as always, if you are not feeling well, we ask you to reschedule your visit for the health and wellbeing of our resident community.

We thank you for your support and understanding through these challenging times. We look forward to seeing you soon.

Sincerely,

*Chris*

Chris Christian  
*President & Chief Operating Officer*  
Wexner Heritage Village

*Kim*

Kim Fullerton  
*Administrator*  
Wexner Heritage House, Creekside at the  
Village and The Geraldine Schottenstein Cottage